



BRITACOM Events

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CS&S: Modernizing Tax Governance through Digital Transformation | Practical Experience

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Division

1. Three Decades of Commitment to Tax Digitalization Enhances National Competitiveness

- **Established in 1980**
- **Listed on the A-share market in 2002**
- **Stock Code : 600536**

◆ **State-backed Core Enterprise**

As the core member of CEC Group, we play a strategic role in the development of the national software industry and contribute to the industrial growth.

◆ **Over 40 Years of Expertise**

We have accumulated more than four decades of experience and have witnessed and contributed to the early inception and rapid growth on China's software industry.

◆ **Industry Leader**

We have consistently remained at the forefront of technological innovation, setting industry benchmarks and contributing to the industry advancement.



8448

Total Employees



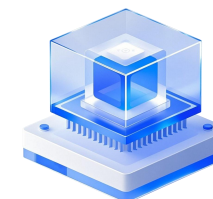
2800

Tax Digitalization Professionals



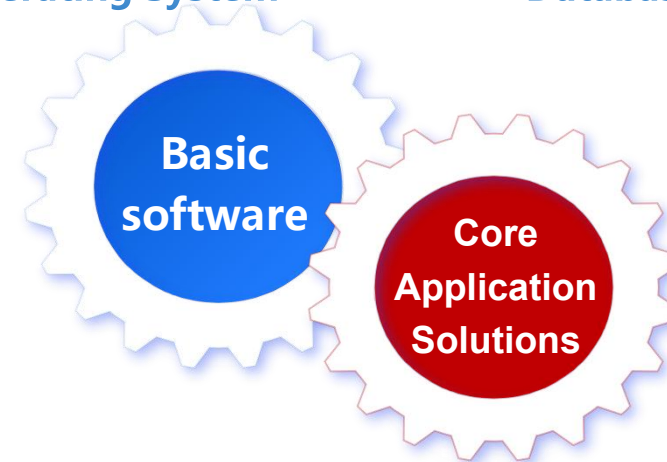
Kylin

Operating System



DaMeng

Database



Taxation



Discipline Inspection



Finance



Judicature



Customs

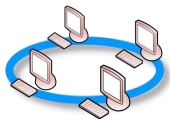
2. Supporting the Golden Tax Project in Modernizing Tax Governance

A Full Participant Throughout the National Golden Tax Project Lifecycle Key Driver of the Modernization of China's Tax Governance



VAT Anti-Fraud Control System

- VAT cross-checking system
- Anti-counterfeiting tax control for VAT special invoices
- Combating invoice forgery, fraudulent invoicing, and unauthorized issuance of VAT special invoices



Invoice-based Tax Control

- Nationwide electronic cross-checking of VAT invoices
- Addition of invoice verification, tax information exchange and investigation assistance
- Development of the core tax collection and administration system, export tax refund system
- Online tax filing was rolled out in selected regions



IT-Enabled Tax Administration

- Establishment of a nationwide electronic invoice repository
- Development of a unified national core tax administration system
- Development of a domestic unified e-tax bureau
- Establishment of the national tax big data platform



Data-driven Tax Governance

- All-digital e-invoice service platform
- Unified e-tax bureau nationwide
- Intelligent Tax Service Platform, Direct Tax Administration-Enterprise Connectivity Platform
- Realizing data-driven management of both tax operations and tax workforce administration



3. Notable Development Achievements Benefit Hundreds of Millions of Taxpayers

Providing 24/7 tax services to hundreds of thousands of tax officials, tens of millions of enterprises, and one billion of individual taxpayers each year.

Digital E-Invoices

> **Ten Billion of**
E-Invoices
Issued

Direct Connectivity Between Tax Authority and Enterprise

Thousands of
Enterprise
Groups
**Tens of
Thousands of**
Platform
Businesses

E-Tax Bureau

**More Than Ninety
Percent of**
Online Filing
Rate

Data Volume Exceeding
> **Ten PB**

Tax Big Data

Data Processing Services
> **One Million**

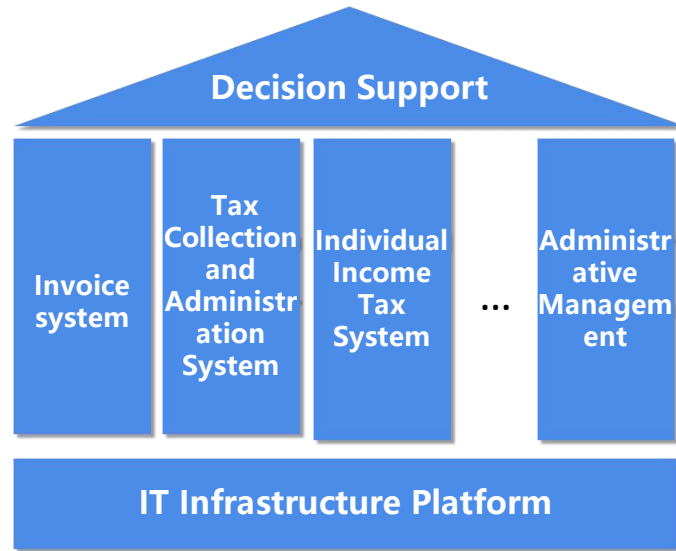
4. Paradigm Shifts and Technological Innovation Drive the Development of Intelligent Tax Administration System

“Digital China” Strategy and Chinese-Style Modernization

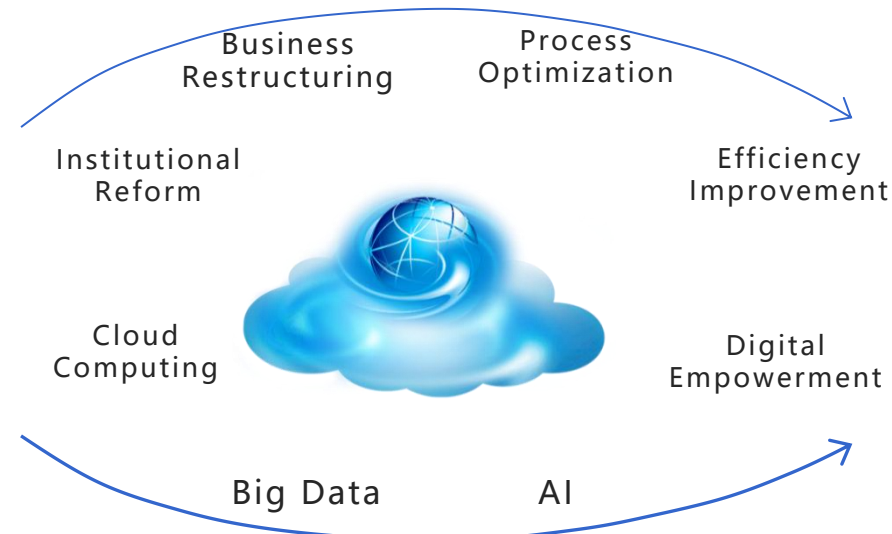
Adopting New Concepts, Integrating New Technologies and Building New Platforms

Modernization of The Tax Governance System Capacity

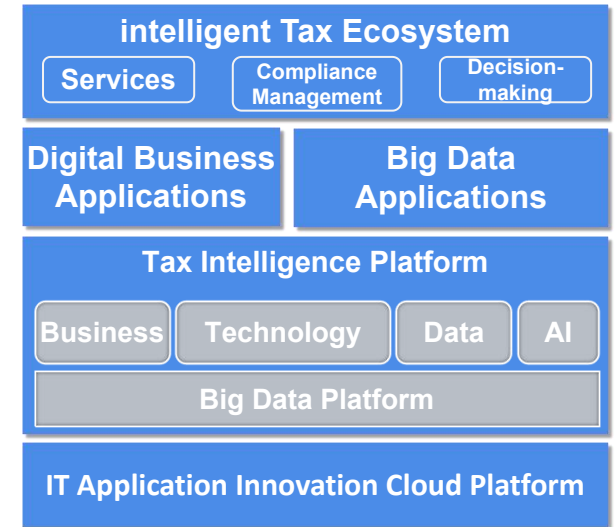
Golden Tax Phase III IT-Enabled System



Business-Driven Model Deepening Tax Collection and Administration Reform



Intelligent Tax Administration Ecosystem



Technology-Driven System New Concepts, New Technologies And New Models

❑ Data-Centered System

❑ Cloud-Based Architecture Transformation

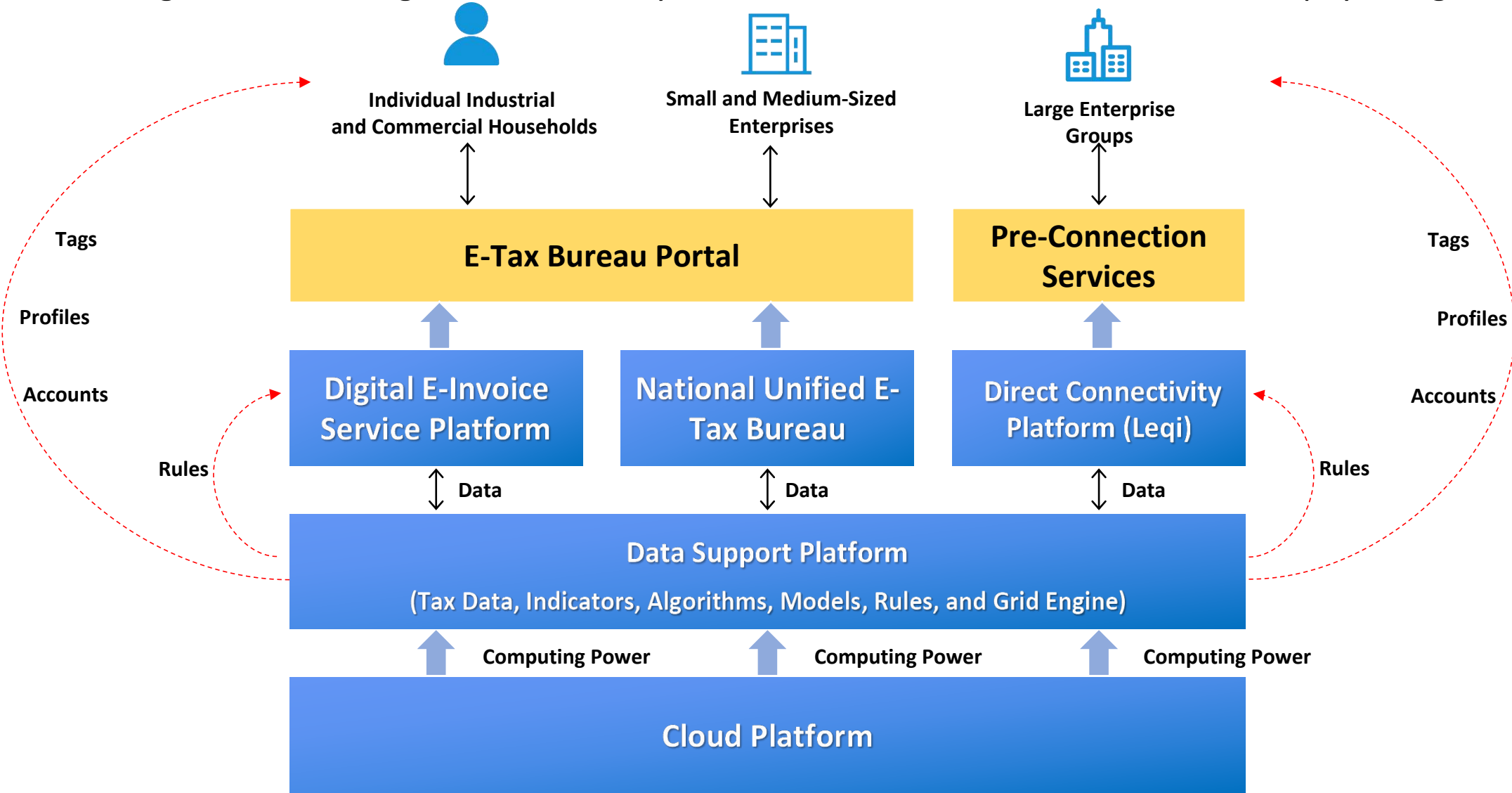
❑ Middle-Office Architecture Concept

❑ Cloud-Terminal Collaboration

❑ Intelligent Experience

5. Tiered Digital Services for Different Taxpayer Groups

Provides a big data-driven digital service ecosystem that meet the needs of different taxpayer segments.



6. Comprehensive and Intelligent Interaction Between Taxpayers and Tax Authorities

Leveraging AI technologies, we have developed intelligent virtual assistants that enable efficient, accurate, and user-friendly interactions between taxpayers and tax authorities

Targeted Delivery of Notifications

Intelligent Responses

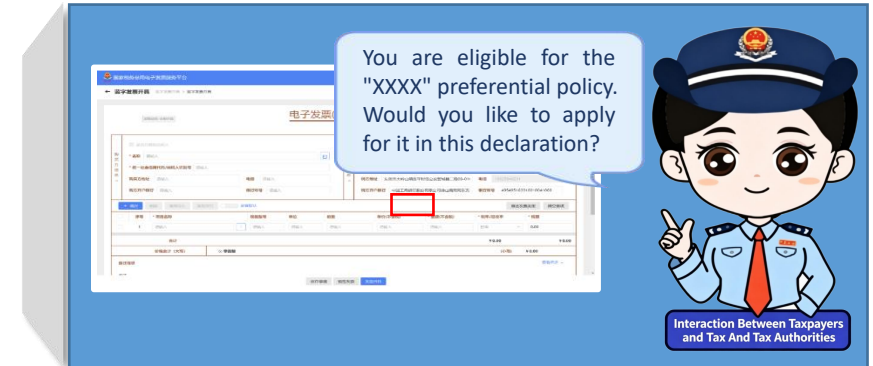


Interaction Between Taxpayers and Tax And Tax Authorities

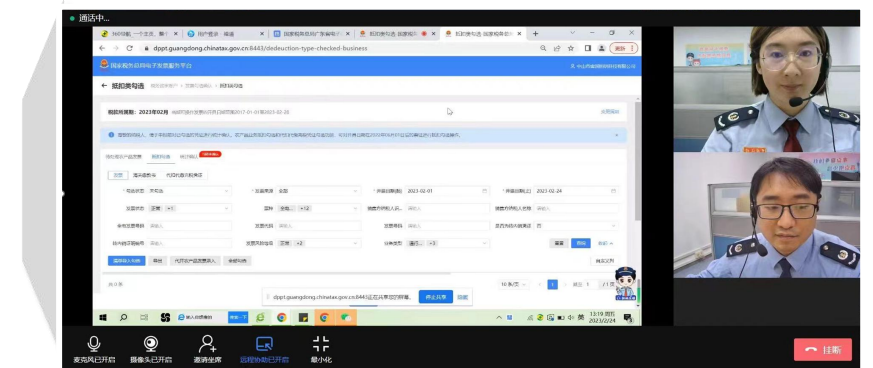
Integrated Portal for Services and Enquiries

Proactive Delivery of Policies and End-to-End Interaction

Targeted Delivery of Notifications

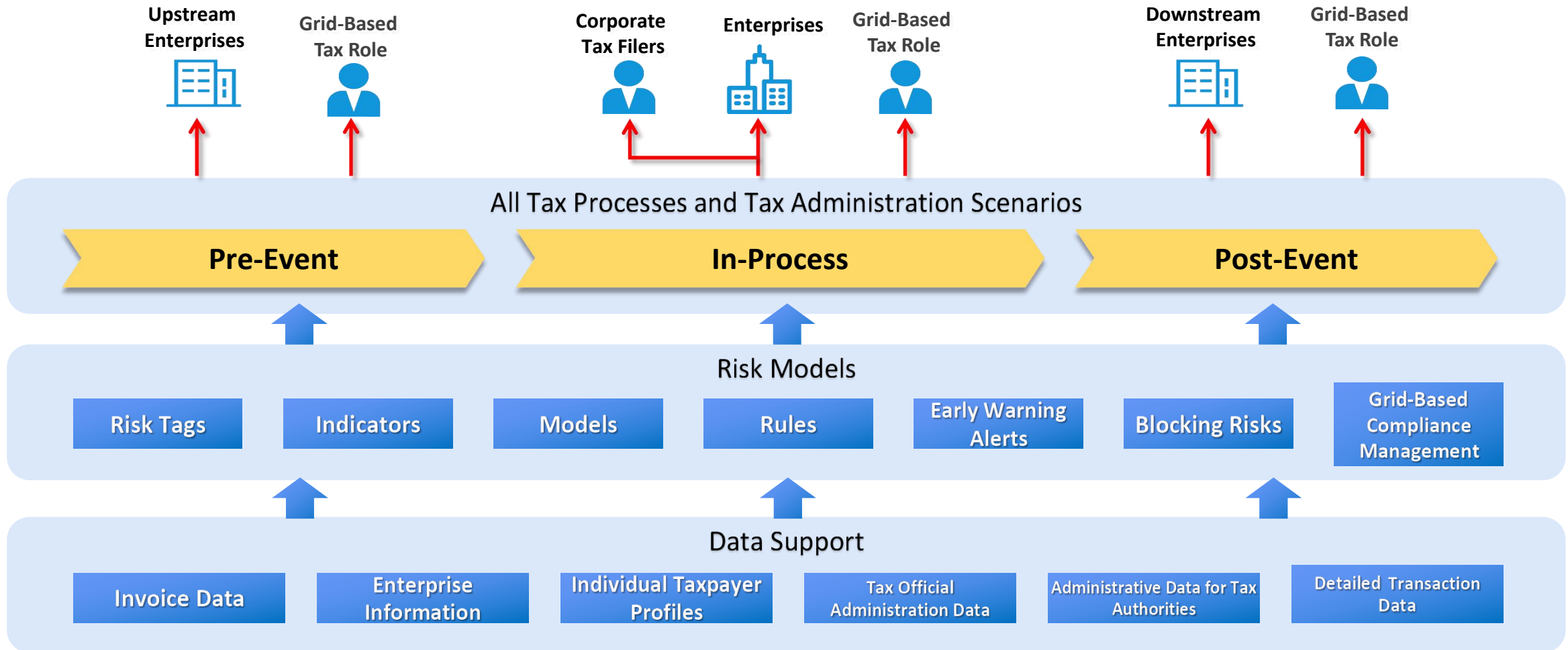


Remote Tax Services



7. Proactive Risk-Based Compliance Management

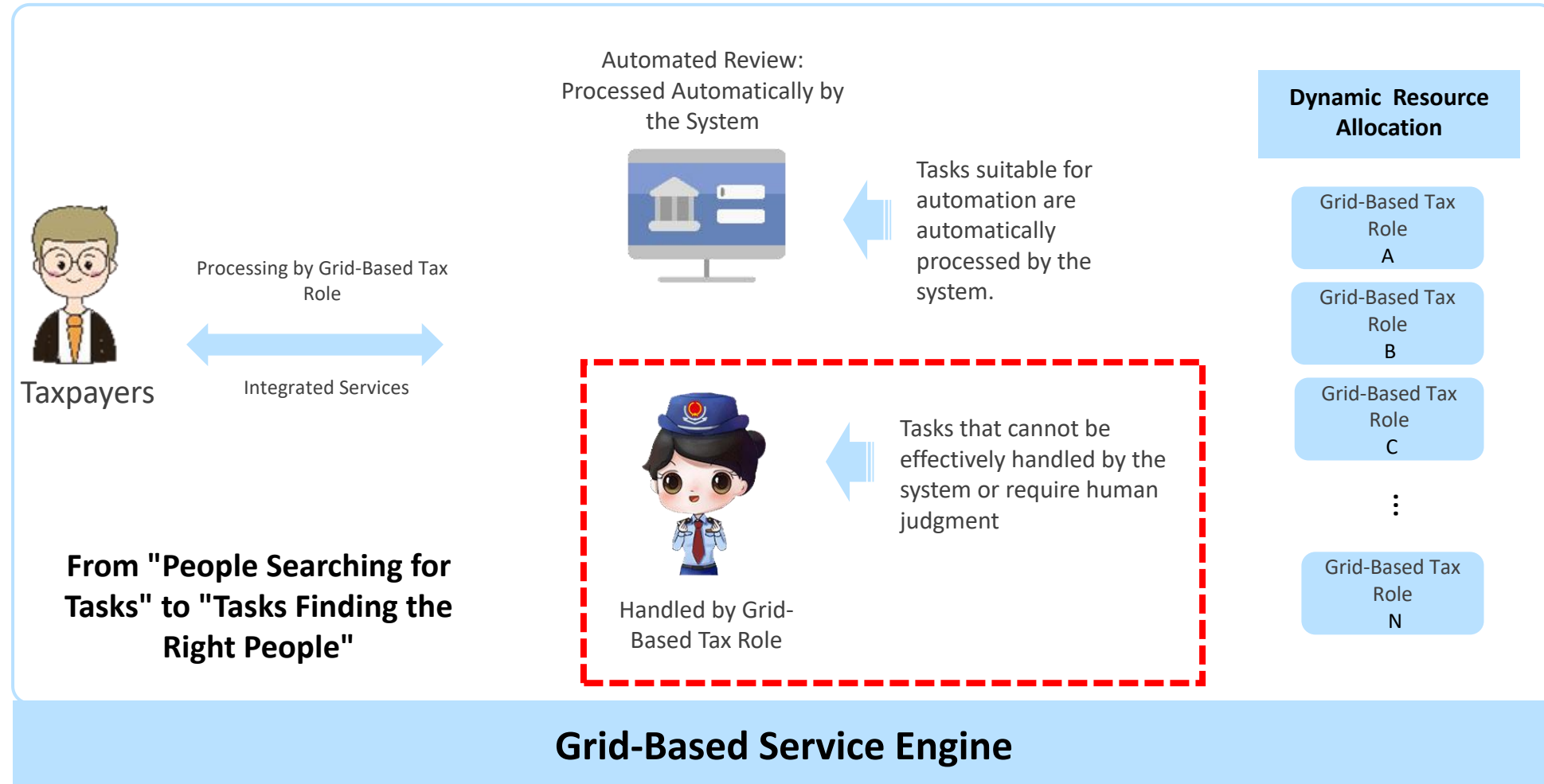
By leveraging tax big data and risk indicator models, the system conducts intelligent risk assessment and supports the risk-based compliance management across all tax processes and scenarios



Grid-based tax role is grassroots tax administration role responsible for real-time monitoring of local tax sources, dynamic risk screening, and policy implementation within a designated geographic or industry grid.

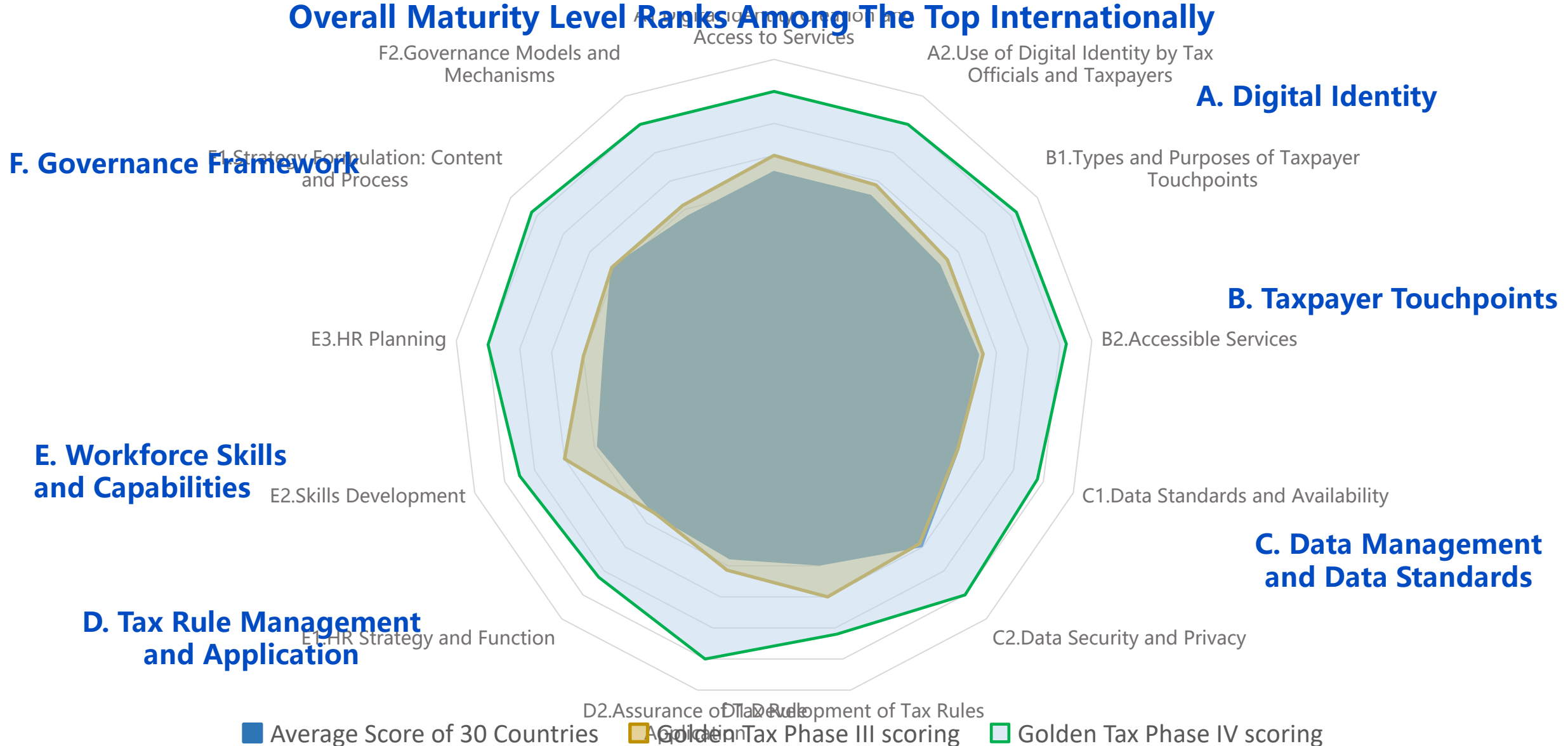
8. Intelligent Task Allocation and Workload Management for Tax Officials

The integration of data and rules enables the transition from manual review to intelligent review. Supported by grid-based management, the system reduces the workload of tax officials and improves operational efficiency.



9. Benchmarking Tax Digitalization Maturity Against a Leading International Framework

Overall Maturity Level Ranks Among The Top Internationally



10. Sharing China's Solutions for Digital and Intelligent Transformation of Tax Administration along the Belt and Road

By leveraging over 30 years of experience in China's IT-enabled tax administration, we enhance global tax service capabilities, assist Belt and Road partner countries in enhancing the effectiveness of tax governance, facilitating cross-border trade, and promoting cross-border economic cooperation and regional prosperity — contributing to the future development of intelligent tax administration.



THANKS