



BRITACOM Events

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Part 01

Product No. 7: "Strategies and Practices for Resolving Tax Disputes in Advance"

Product No. 7: "Strategies and Practices for Resolving Tax Disputes in Advance"



Tax-related disputes between taxpayers and tax authorities have become increasingly complex. Traditional dispute resolution channels tend to intensify antagonism and disrupt the normal order of tax collection and administration.



The dispute resolution system featuring risk prevention in advance, mediation guidance during conflict escalation, and conciliation pending litigation



Main Content

Overview of Tax Disputes

Definition of
Tax Disputes

Main Categories
of Tax Disputes

Advantages of
Resolving Tax
Disputes in Advance

- ◆ Replacing rigid confrontation with flexible services delivers a win-win outcome for both sides.



Main Content

Operational Guidelines for Resolving Tax Disputes in Advance

The dispute has not yet arisen.

- ▶ Tailor measures to different categories,
- ▶ Resolving differences at the source

The Budding of Contradictions

- ▶ Strengthen interventions and guidance
- ▶ Resolve potential conflicts in a timely manner

Preliminary Dispute Formation


- ▶ Non-adversarial flexible means

Dispute Enters Legal Proceedings

- ▶ Remove disputes from the judicial process

Product No. 7: "Strategies and Practices for Resolving Tax Disputes in Advance"

Source Risk Prevention and Control



Hungary Optimize Delinquent Tax Collection Notices

- ◆ Design clear and understandable document content and layout



Singapore International Compliance Assurance Program

- ◆ Proactive Management of Cross-Border Tax Risks

Handling Incipient Contradictions



Indonesia Tax-related Appeal Handling System

- ◆ Transform the disposal results into measures for optimizing tax collection and management services



Mediated Disputes On-Site



China the "Fengqiao" Experience

- ◆ Tax and Fee Disputes
Special Rooms
- ◆ Multi-language Help
- ◆ Reasonable Law
Enforcement
- ◆ No Punishment for First
Small Mistakes



Saudi Arabia Objection Handling Process

- ◆ Objection Consultation
and Judgment
- ◆ Institutionalized
methods ensure the
fair handling of
disputes.



Part 2

Product No. 9:: "Accompany Entrepreneurs: Nurture Growth with Premium Services"

Product No. 9: "Accompany Entrepreneurs: Nurture Growth with Premium Services"



SMEs face three common troubles: they lack tax knowledge, cannot stand risks easily, and spend much money to follow tax rules



Establish refined and companion-style taxpayer service for SMEs



Main Content

Overview of Taxpayer Service for SMEs

- the Range of SMEs
 - ▶ Features and Importance

Service Guide for SMEs

- Set clear rules to judge SMEs
 - ▶ worker numbers, yearly income, total assets, etc.
 - ▶ changed regularly

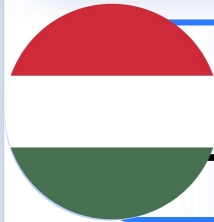
- Basic Services
 - ▶ Special Service Offices
 - ▶ Professional Teams
 - ▶ Answer SMEs' questions directly

- Service Upgrade
 - ▶ Targeted taxpayers policy delivery
 - ▶ Early risk warnings
 - ▶ Cross-border tax guides



Product No. 9: "Accompany Entrepreneurs: Nurture Growth with Premium Services"

Set Standards and Official Rules

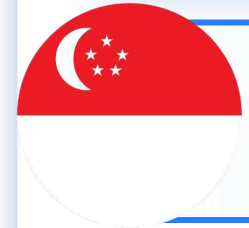


Hungary Enact Special Legislation

- ◆ Set SME classification rules, usable range and exception rules

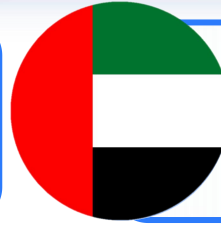


Build Special Offices and Tiered Services



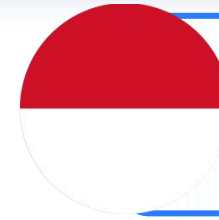
Singapore Set Small Business Division

- ◆ Easy Filing and Smart tax Tools



United Arab Emirates Special SME Support Unit

- ◆ Provide professional training and policy enquiry services



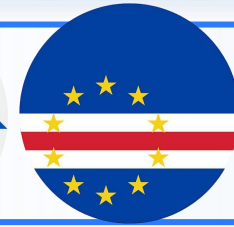
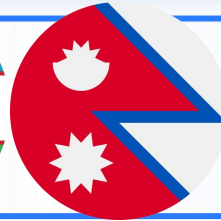
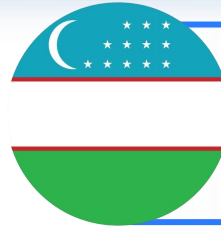
Indonesia Tiered Tax Management

- ◆ Matching dedicated service resources for micro, small, and medium taxpayers

Regularized Service Mechanisms and Policy Support



China
the "Spring Rain
Moistening Sprouts"
Special Action



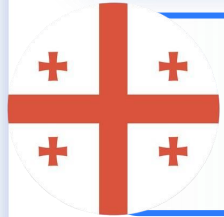
Uzbekistan, Nepal, Cape Verde
Special System for SMEs

- ◆ Multiple departments work together to release supportive plans

- ◆ Targeted tax cuts to reduce business operating pressure

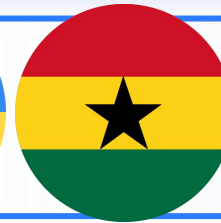


Simplify Tax Steps for Easier Work



Georgia
**Automatic Pre-filing of
Small Enterprise Income Tax
Return**

- ◆ Simplify the declaration process



Rwanda, Ghana
Simplify the Tax Registration Process




- ◆ Lowering market entry barriers

Publicity, Guidance, and Cultivation



Hungary Diversified Tax Support System

- ◆ Mentor Coaching
- ◆ Special Presentation
- ◆ Enquiry Hotline
- ◆ Online Articles



Maldives, Myanmar, Ethiopia Conducting regular tax training

- ◆ Prepare simplified tax guides



Turkey Full-process Guidance

- ◆ Give service books, produce explanation videos, visit companies, and send text message reminders.



THANKS