



Virtual Meeting on the 2026 Plan for TAPP and TSPP

19 MARCH 2026

Comments

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Taxpayer Service Product Portfolio



Shorter time to deliver

- Good to see faster roll out
- Opportunity to add:
 - review dates
 - triggers for changes



Tool development and deployment

- Track deployment
- Build in feedback opportunities



Use of Delivery system

- Considers Tax Related Intermediaries
- Consider others in Tax Delivery System



BUILDING A GROWTH-FRIENDLY TAX ENVIRONMENT

Tax Administration Product Portfolio



Tax Operating Costs

- Consider all operating costs
 - Tax Administration Costs
 - Tax Compliance Costs



Case Study Categorisation

- Success in obtaining case studies
- Need to ensure this is readily accessible



Information flows

- Invoicing changes data flows
- Opportunities for changes in tax administration organisation



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THANKS