The 6th BRITACOF

Shared Progress in Taxpayer Service for a Better Business Environment

9-11 September 2025 | Kathmandu, Nepal

Topic 5: Tax and Fee Payment Services

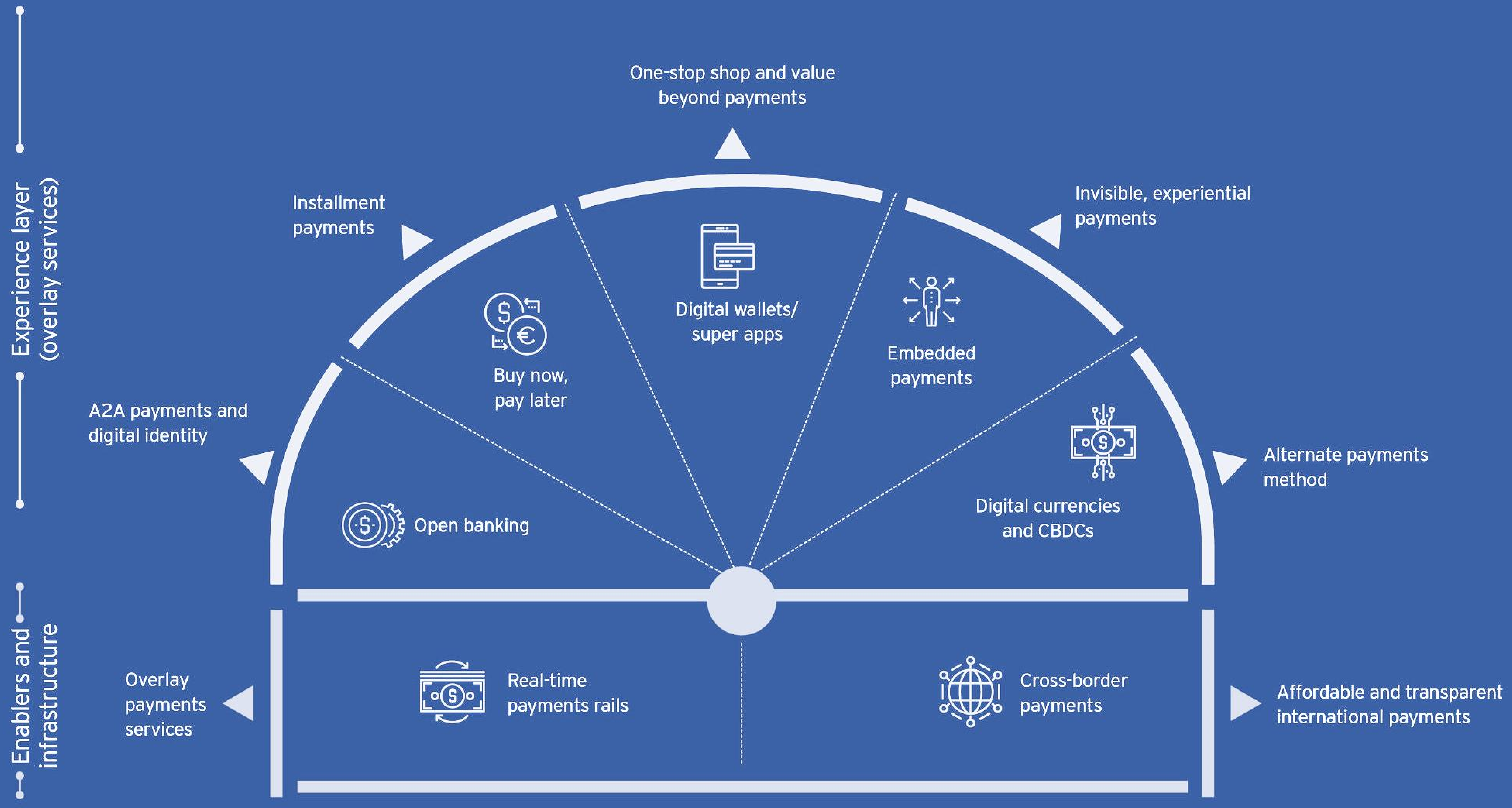
The external environment

Chris Sanger | BRITACOM Advisory Board Member | EY

CONTENT

Elements of the payments system

https://www.ey.com/en_gl/insights/payments/how-the-rise-of-paytech-is-reshaping-the-payments-landscape



Six themes changing payment systems

01 – Evolution from cash to card to seamless

02 – Demand for real-time, one-click and personal

03 – Government as catalyst for innovation

04 – Technology enabling platform-based services

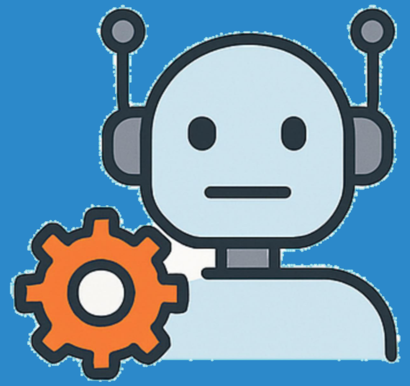
05 – Intensifying competition from fintech

06 – Interoperability across geographies

Four key elements for tax administrations

OPEN PAYMENTS

Open finance lets customers securely share data from multiple financial sources, giving a holistic view of their entire financial world.



AGENTIC AI

- **Traditional**: User manually initiates payment
- **Embedded**: Payments are integrated but still require user authorization
- **Agentic**: AI handles end-to-end payment flows proactively

RISK MANAGEMENT

40% surge in fraud due to:

- Increased reliance on digital payments
- Sophisticated attack vectors
- Open banking data
- Weak authentication methods
- Globalized fraud networks
- Lag in security measures

DIGITAL ASSETS

Legacy payments	
Method	Cost (outgoing)
ACH (domestic)	$0.20–$1.50 (flat), +0.5–1.5%
Wire (domestic)	$25–$30
Credit Card	1.5–3.5% + $0.10–$0.30
SWIFT (x-border)	$5–75 + $10–30 int. banks + FX 1–3%

Stablecoin payments	
Network	Cost/ txn.
Tether (USDT)	$0.0006 (Solana) $0.02 to $7 (ETH)
USDC	Near-free to $10+ (chain)
Binance USD	≈$0 (BSC)
TrueUSD	Ethereum gas (variable)
EURC (Euro Coin)	€0.00001 (Stellar) €0.50 - €2 (ETH)

Sources: Paystand, EY Insights analysis

Key takeaways for Tax Administrations

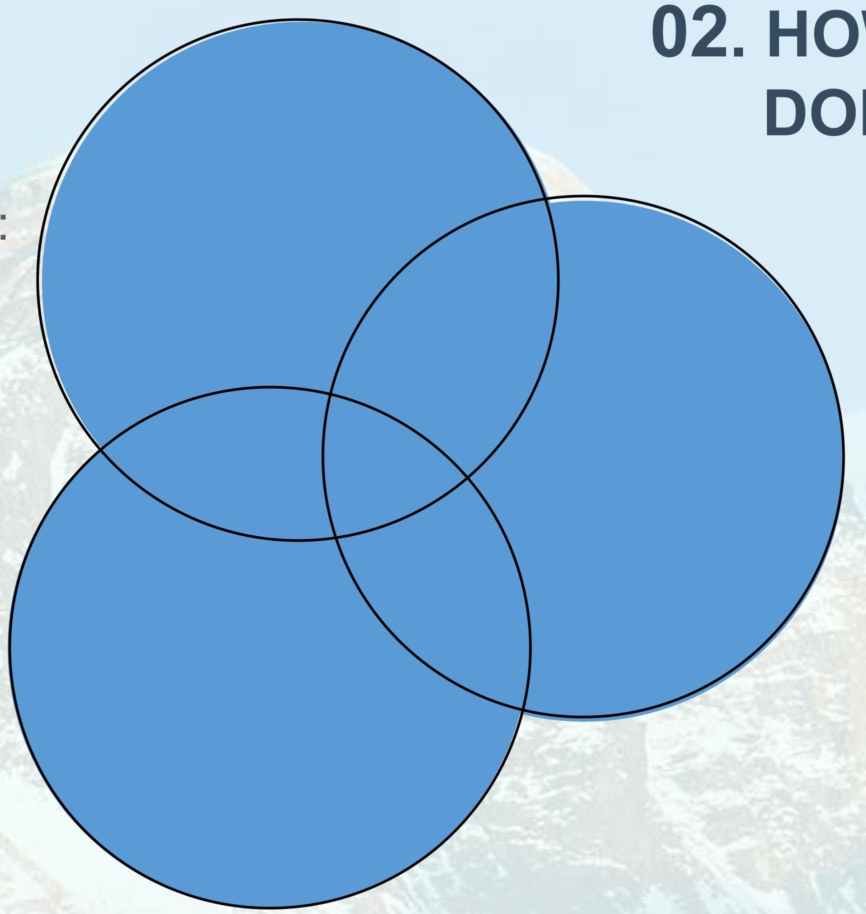
“

2025

01. DIGITAL TAX REFORM

Consider how the development of payment systems can be embedded in your digital tax administration reforms. What benefits can these changes bring to your systems? For example:

- Efficiency
- Traceability
- Visibility
- Service



02. HOW ARE PAYMENT SYSTEMS CHANGING DOMESTICALLY AND INTERNATIONALLY

Consider how these changes will impact your current systems and future plans.

What could be the implications? For example:

- How does split payment work when paying in bitcoin?
- How can you track payments?
- What do you need to know?
- What do you not need to worry about?

03. JOINED UP GOVERNMENT

Consider how the rest of government is responding to this environment.

How will other government changes and regulation impact your choices? What is going to be expected of you?

Thank you