The 3rd Belt and Road Initiative Tax Administration Cooperation Forum

— Enhancing Tax Administration Capacity Building in the Post-pandemic Era

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Learn4Tax Platform to Strengthen Tax Collection and Administration

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Why - Why We Launched the Learn4Tax Platform?

What - What is the Learn4Tax Platform?

What effect - What Effect Does the Learn4Tax Platform Have?

Future - The Future Development of Learn4Tax Platform
PART ONE

Why
China is a country with an ancient civilization of 5000 years, Governments in ancient china set a high value on strengthening the on-the-job learning for civil servants and improving their cultural literacy, ability of administration and sense of morality.
Without the full-scale learning in the whole party and training for the civil servants, there would not be any great development in our cause.

It’s the demand of central government.
Online learning and online training have become the general trend.

The number of Internet users in China had hit 1.032 billion, with the Internet availability rate reaching 73 percent.
China’s tax authorities characteristics

- **Multitude of management layers**: 5 layers, 3200 institutions
- **Large number of personnel**: 700,000 serving taxation personnel
- **Heavy workload of tax collection and administration**: tax, social insurance premium, non-tax revenues

It addresses the need of tax authorities.
PART TWO
What
Learn4Tax platform

Online learning and training platform

- Learning
- Training
- Testing
- Evaluation

Other functions
Learn4Tax platform

- Learn every day
- Test regularly
- Progression and accumulation
- Assessment for reference
- Learn while on job
Turning gradually the platform into a new battle field for ideological arming, a new vehicle for cadre training, and a new priority of team management and tax administration.
We have formed and gradually improved the management system of departments and bureaus responsible for tax collection and administration of the STA, building an all-round discipline led and highly collaborative education and training framework are combined.
Combines digital integration with resource sharing

- party building
- public affairs
- taxes and fees

- mini-course
- standard course
- MOOC
- e-book

- video
- audio

Everyone Can Learn Anytime and Anywhere
Combines online learning and offline training

- **Online learning**
  - Live lectures
  - Online training

- **Offline training**
  - Learning together
  - Providing help for queries
Integrates online learning and online testing

All learning and training must be tested while learning and testing must be combined

promoting learning through examination
the career development for taxation personnel

- Explored a knowledge map and digital portraits of taxation personnel
- Create personal learning accounts for users
- Personal learning reports

Integrates outcome summarizing with reflecting on deficiencies
promoted the “digital” transformation and upgrading of education and training for tax authorities

Learn4Tax platform

online

training programs
learning resources
assessment
improved the implementation of decisions and arrangements of the central government carried right down to the grass-roots level

The “Opinions implementation” area

studied more than 6.7 million times

Column for tax refunds

the Efforts Made by the STA to Implement the Combined Tax and Fee Support Policies

studied more than 150,000 times
realized educational equity in all regions of the country

- flexibility in time and space
- low cost
- wide coverage
- simplicity and efficiency

The Learn4Tax platform has been widely used by tax personnel from all regions and levels across the country since promoted.
stimulated the inner motivation of taxation personnel to “actively learn operational knowledge”

- nearly 700,000 registered users
- average of 92,000 daily visits
- average of 137 learning hours
helped the taxation personnel to learn and grow

Training and Operational Competition
THANKS