

RESPONDING TO COVID-19 – BRITACOM PERSPECTIVE

**VIRTUAL MEETING
NATIONAL REVENUE AUTHORITY
SIERRA LEONE – WEST AFRICA**

2nd JUNE, 2020, 10:30AM – 12:30PM FREETOWN TIME

**Mrs. Jeneba J. Bangura
Deputy Commissioner-General**



BUILDING A GROWTH-FRIENDLY TAX ENVIRONMENT



DISCUSSION

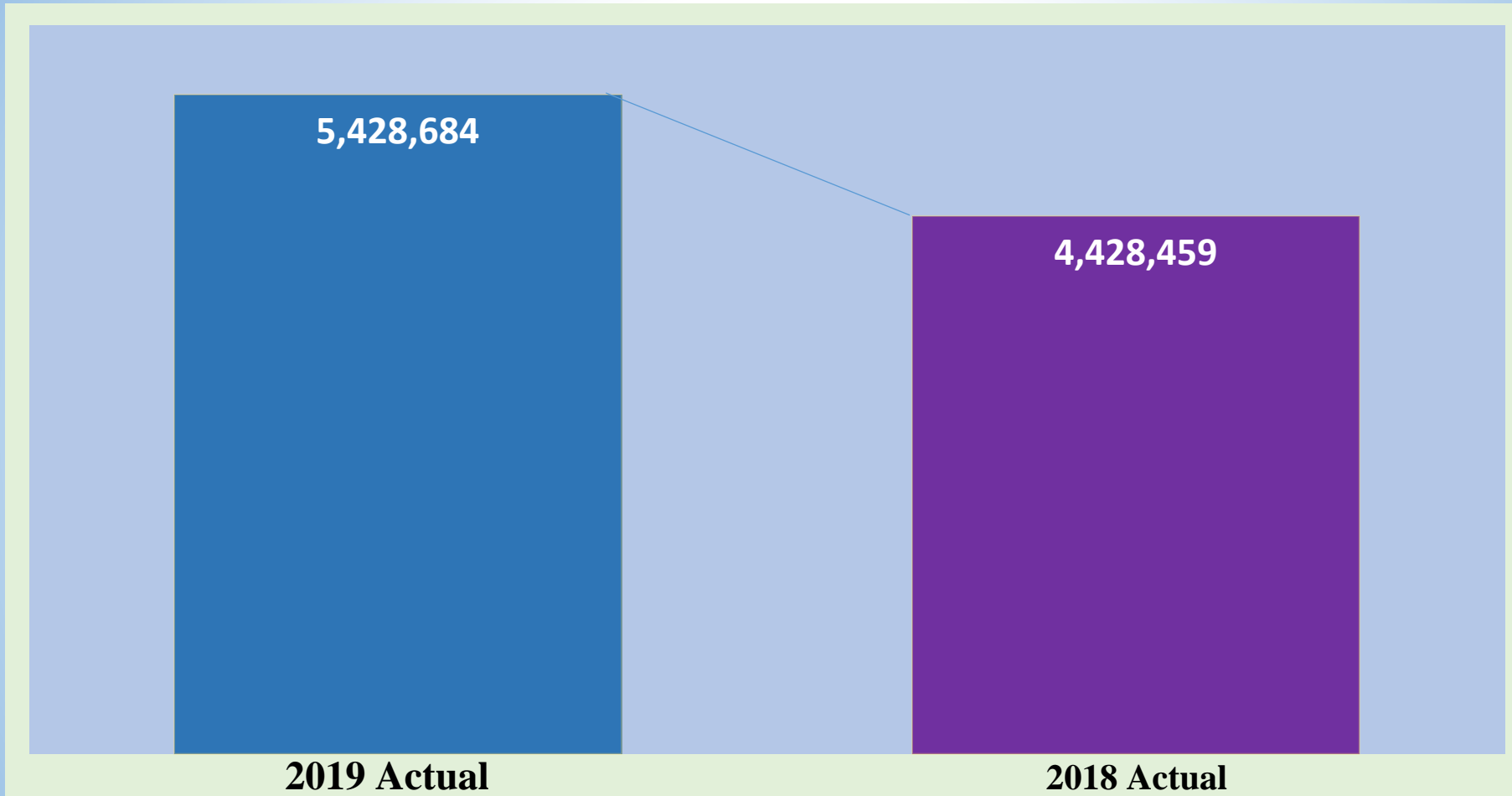
- ❖ **REVENUE PERFORMANCE**
- ❖ **REFORMS PROJECTS**
- ❖ **COVID-19 Response**
- ❖ **RECOVERY PLAN**



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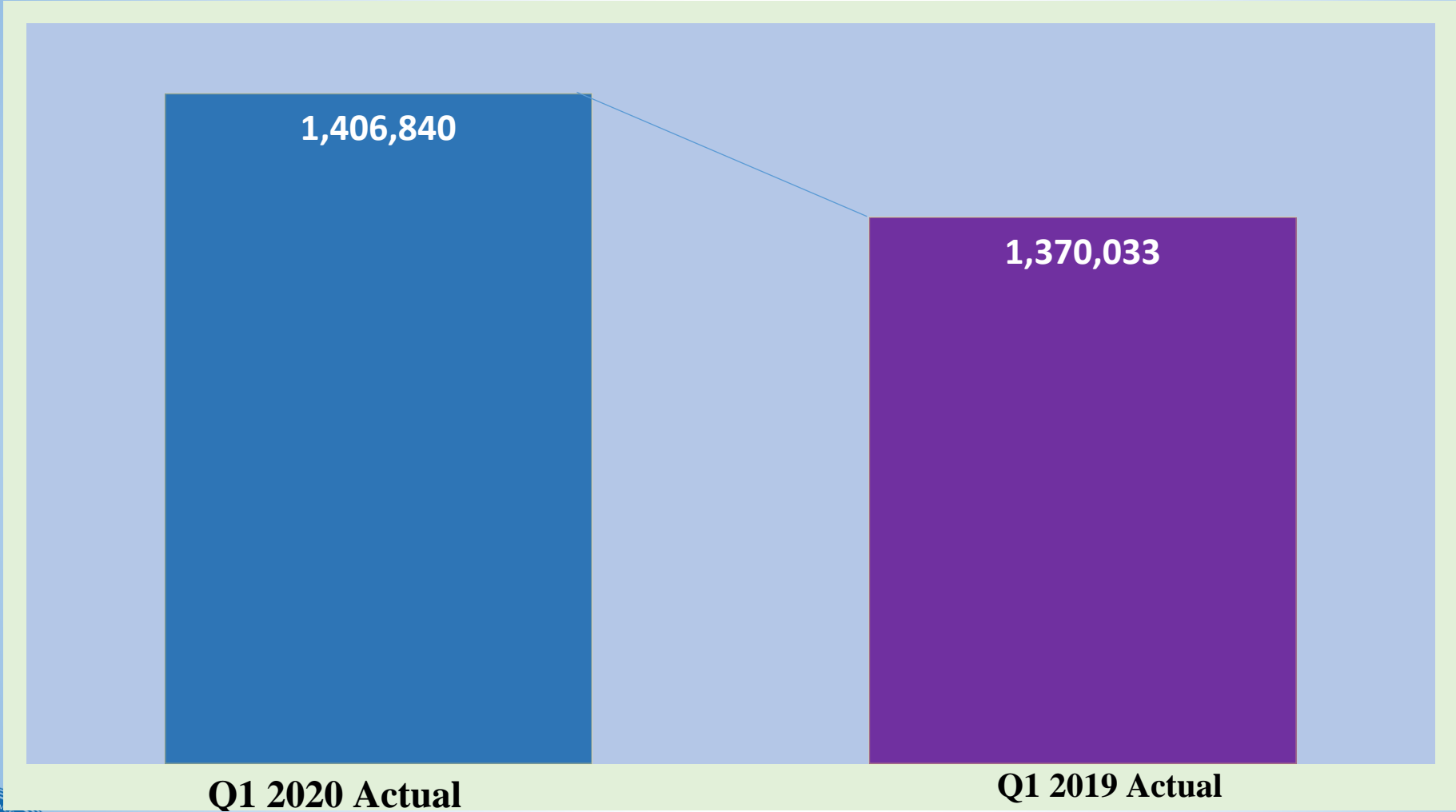
Revenue Performance – 2019 v. 2018



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Revenue Performance – Q1 2020 v. Q1 2019



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Reform Projects

Customs Service Department

- ❖ **Implemented ASYCUDA World in 2019 and continues to be in operation during COVID-19 Period**
- ❖ **Support to importers: in the form of utilization of warehousing regime for importers of essential commodities during the COVID-19 Period and continued SMS and declaration tracking system to inform importers of stages of their import clearance and taxes assessed.**



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Reform Projects

Domestic Tax Department

- ❖ At an advanced stage in implementation of ITAS – slowed by COVID-19
- ❖ Progressing in implementation of ECR
- ❖ Enhancement of the taxpayer register: taxpayer verification, Block registration through BMS, enhancing rental income tax database



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Reform Projects

Non-Tax Revenue Department

- ❖ **Developed a database for tracking payments against assessment made by the respective MDAs**
- ❖ **Implemented an NTRS system for tracking compliance and integrated to the assessments systems of the respective MDAs. This is being extended to more MDAs, even though of roll out is now affected by COVID-19**



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Reform Projects

System-Wide

- ❖ **ICT infrastructure enhancement: Increased internet band width, use of enterprise MS Office, increased servers, ICT security, Modems during COVID-19, recruited more ICT staff**
- ❖ **Data analytics: Training of Team by IMF and DFID, IDEA software, Tableau Desktop, working on data warehouse**



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Reform Projects

System-Wide

- ❖ **International taxation: Transfer pricing Regulation and capacity building**
- ❖ **Taxpayer education: Tax Guide, News Letters, taxpayer workshops, NRA Hour, Jingles, SMS reminders, Business Continuity Plan, Recovery Plan**



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COVID-19 Responses

- ❖ **Work with Ministry of Finance on change in Government Fiscal Policies to support businesses and trade facilitation**
- ❖ **Delivering uninterrupted services and support to taxpayers throughout the pandemic**
- ❖ **Increase coordination of operations, and issuance of new guidance to staff**



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Recovery Plan

- ❖ **Increase capacity of staff and taxpayers on tax procedures**
- ❖ **Increase public sensitization and tax education**
- ❖ **Review tax legislations to align with existing economic environment**
- ❖ **Conduct consultations and engagement with key stakeholders to increase compliance**



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STAY SAFE! BE POSITIVE!



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