

# Ren Rongfa



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BUILDING A GROWTH-FRIENDLY TAX ENVIRONMENT

# Rise to Challenges with Innovation

## —Applications of New Technologies in China's Tax Administration

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# Background Information



## IT development and taxation:

Optimize taxpayer service, improve the quality and efficiency of tax administration, and serve macro decision-making.



## Epidemic outbreak and IT-based solutions of STA:

Maintain business continuity, optimize taxpayer services, and create new supervision model



# Epidemic containment measures by STA

## 01 Maintain business continuity.



**185 business matters**

Online handling where possible



**List of online services**

Filing, consultation, inquiry



**More than 100m taxpayers**

Annual settlement of PIT



**Tens of millions of legal persons**

Online service

# Epidemic containment measures by STA

02

Optimize taxpayer services.



Online tax bureau and tax management system for natural persons

Online filing rate exceeding 95%



Using new technologies to push tax incentives to targeted taxpayers

- Over 25% face-to-face consultation replaced by online intelligent consultation





# Pandemic containment measures by STA

03

## Create new supervision model.

- Dynamic credit and risk management system
- Ex-ante risk alert, in-process risk warning
- Enhanced voluntary compliance
- Employing data and technology to identify and locate high-risk
- Strengthening law enforcement to maintain justice and fairness

# Points of thoughts



01

## Development of advanced technologies.

Cloud computing, big data, AI, Internet of Things, block-chain

02

## Integration of technology and business.

Data insight, reasonable compliance management, and optimized organizational structure

03

## Renewal of ideas and mentality.

In business and management



# Going forward

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- Digital transformation driven by new technology
- Working together, sharing experiences, and improving modernization







**Thank  
you!**