

Tax Digitalization of Directorate General of Taxes

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BUILDING A GROWTH-FRIENDLY TAX ENVIRONMENT

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BUILDING A GROWTH-FRIENDLY TAX ENVIRONMENT

Tax Digitalization's Background

Includes in Blueprint DGT because of increasing population and digital transaction

Concern of Indonesian President Regarding Tax Reform (Core Tax Administration System)

The existence of the COVID-19 pandemic



Digital Transformation's Avenues

Migrating the formerly manual to the digital ecosystem

Building the integrated and interactive systems with related parties

Bring about the digital auto-regulating ecosystem like the natural system



Tax Digitalization for Taxpayers

e-Filing : Online submission for tax returns via DGT channel and 3rd party websites

e-Invoice : Real-time filing for VAT reports and invoices

e-Withholding : Real-time filing for creating and approving Withholding slip



Tax Digitalization for Taxpayers

e-Objection : Online application for submitting the objection via DGT channel

e-TPA: Online interactive platform comprises taxpayer's financial and non-financial data to improve tax administration transparency

e-Request and e-Reporting for COVID-19 incentives: Online submission for request and report the realization of tax incentives related to COVID-19 via DGT channel



Tax Digitalization for Tax Administration

Approweb: A web-based taxpayer's profile application as a single supervision tool to monitor taxpayer's compliance

CRM: A tool to analyze taxpayers' risk more comprehensively to create a more transparent and fair treatment for taxpayers and gives an optimum allocation of our resources to supervise the taxpayers.



Tax Digitalization for Tax Administration

Develops **Monitoring and Examination Policy** to extend tax base by analyzing data from multiple sources

Implements an electronic certificate of residence (**e-SKD**) for both foreign and domestic taxpayers

Processes and validates Automatic Exchange of Information (AEOI) on the common reporting standards regarding financial accounts by system



Tax Digitalization for Tax Administration (Future Works)

Employing **Data Window** to enhance voluntary compliance by using big data analytics



Thank You



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